

# **DRC INSIGHT Portal USER GUIDE**

# **ALASKA**

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# Introduction

## WHAT'S COVERED IN THIS GUIDE

This user guide discusses the DRC INSIGHT Portal, formerly known as eDIRECT, the interface to the administrative functions of the DRC INSIGHT Online Learning System.

The primary users of the DRC INSIGHT Portal are District Test Coordinators (DTCs) and Building Test Coordinators (BTCs). The primary audience for this guide is both DRC INSIGHT Portal end users and administrators.

**Note:** Not all of the options available in the DRC INSIGHT Portal are discussed in this user guide. The Technology Setup options are for a different audience.

This guide is divided into the following sections:

#### Working with the DRC INSIGHT Portal

Describes how to access and log on to the DRC INSIGHT Portal, its general options, and some common account options for end users, such as changing username, email address, and password.

#### **General Information Menu**

Describes how to access the Downloads tab that includes the DRC INSIGHT installation files. Announcements, documents, and tutorials are also described.

#### **User Management Menu**

Covers the various administrative tasks that can be performed for users within the DRC INSIGHT Portal. These tasks include editing and updating user information and permissions, activating and deactivating users, adding new users, and updating user profiles.

#### **Materials Menu**

Describes how to order additional materials and how to access and work with the Accountability Form.

#### Student Management Menu

Details various administrative tasks that can be performed for students within the DRC INSIGHT Portal. These tasks include editing a student's information, viewing a student's test sessions, printing test tickets and rosters for the students within a test session, unlocking a student test ticket, uploading multiple student records into the DRC INSIGHT Portal, and using the Student Status dashboard to review student progress.

#### **Test Management Menu**

Details various administrative tasks that can be performed for test sessions within the DRC INSIGHT Portal. These tasks include creating and deleting test sessions, exporting test sessions, adding and removing students, viewing and printing test session status details, printing test tickets and rosters for the students within one or more test session, and displaying a test sessions status summary.

#### Report Delivery Menu

Briefly discusses how to view and use the reports that are available through the DRC INSIGHT Portal, including status reports.

#### THE DRC INSIGHT PORTAL PERMISSIONS MATRIX

For online testing, the DRC INSIGHT Portal categorizes people into various roles—DTC, BTC, Teachers, TA, District Report User (DRU), School Report User (SRU) and District Technology Coordinator. Within the DRC INSIGHT Portal, users in each role can be assigned permissions to handle the testing responsibilities associated with the role.

The matrix on this page and the following pages shows the specific permissions to be granted, by role, for the Alaska Spring 2023 Assessments; the name of the permission in DRC INSIGHT Portal; what the permission allows the user to do; and the recommended permissions for each role.

DTCs will receive applicable permissions. It is the responsibility of the DTC to assign permissions—individually or by using permission sets—to DRUs, BTCs, SRUs, Teachers, TAs, and District Technology Coordinators. To see a table explaining the relationships between User Roles and Permission Sets see <u>"Adding a User" on page 36</u>.

DRC INSIGHT Portal Menu	Permission Name	Allows User To	DTC	DRU	District Technology Coordinator	втс	SRU	Teacher	TA
General Information	Documents – View	View manuals, presentations, and other documents	x	x	x	X	X	x	x
General Information – Downloads	Online Testing  – Secured Resources	View secure online testing software downloads and tutorials	x		x	x			
Device Toolkit	Test Setup – Device Toolkit	Configure a computer or approved device for testing	X		х	x			
User Management	Administrator	Add/edit user accounts and profiles	x			x			
User Management	Administrator  – Mass Assign Role	Upgrade multiple user profiles to a higher role	x			x			
Teacher Management	Teachers – Search/View*  *Users must have this permission to use any other Teacher Management permissions.	Search/view teacher data and download search results	X			X			

DRC INSIGHT Portal Menu	Permission Name	Allows User To	DTC	DRU	District Technology Coordinator	втс	SRU	Teacher	TA
Teacher Management	Teachers – Add/Edit	Add/edit teachers that have students testing online	X			X			
Student Management	Students – Search/View*  *Users must have this permission to use any other Student Management permissions.	Search and view student data	x			X		X	x
Student Management	Students – Add/Edit	Add and edit student demographic information	X			X		X	
Student Management	Students – Download Students	Download a list of student information	X			X		X	
Student Management	Students – Upload	Upload students and demographic information using a specified file layout (Multiple Student Upload)	X			X		X	
Student Management	Test Setup – View Student Status	View test status by student	x			x		X	
Student Management	Student Status Dashboard	Test Setup – View Student Status	х	x		x		Х	Х
Materials	Materials- Additional- Primary Window	Access additional materials during the primary window	х						

DRC INSIGHT Portal Menu	Permission Name	Allows User To	DTC	DRU	District Technology Coordinator	втс	SRU	Teacher	TA
Materials	Materials- Additional- view/edit	Enter, view, and modify Additional Materials via the Client Entry screen	х						
Materials	Materials- Primary Window	Access materials during the primary window	Х						
Materials	Materials- Return Materials Receipt	Access reports showing a summary/ detailed view of secure materials received by DRC.  Note: This permission was not on the spreadsheet used for approvals.	X						
Test Management	Test Session – Search/View*  *Users must have this permission to use any other Test Session permissions.	Search and view test sessions and download search results.	Х			x		x	X
Test Management	Test Session – Add/Edit	Add, edit, and delete test sessions	X			x			
Test Management	Test Sessions	Upload test sessions	Х			Х			
Test Management	Test Session  – Status Summary	View testing status information	х			x		х	х
Test Management	Test Session – Print Test/Item	Print testing and item information	X						

DRC INSIGHT Portal Menu	Permission Name	Allows User To	DTC	DRU	District Technology Coordinator	втс	SRU	Teacher	TA
Test Management	Test Tickets – View/Print	Print student test tickets, rosters, and view individual student testing status	х			Х		x	
Test Management	Test Tickets – Unlock	Unlock student test login ticket after a student's test status is "Completed" or the student test login ticket is "Locked"	X						
Test Management	Test Tickets  – Regenerate Test Ticket	Regenerate student test tickets as needed	x						
Test Management	Test Tickets  – Purge Test Ticket	Purge student test tickets as needed	x						
Test Management	Test Tickets – View Questions Attempted	View the number of items out of the total a student has attempted	x			x			
Test Management	Primary Window	Access Test Setup	x			х		x	X
Report Delivery	Status Reports  – District Reports	Access reports that display district- and school-level testing activity	х						
Report Delivery	Reports- View District Files	View district reports	X	х					
Report Delivery	Reports- View School Files	View school reports	X	X			x		

# Working with the DRC INSIGHT Portal

#### INTRODUCTION

This section of the user guide describes how to access the DRC INSIGHT Portal, manage your account, and display some important reference information.

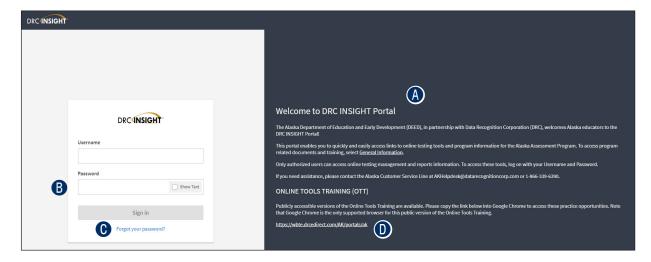
- Access the DRC INSIGHT Portal from a web browser
- Manage your DRC INSIGHT Portal account
  - Edit your profile
  - Change your email address
  - Change your name
  - Change your password
  - Display your DRC Product Agreements
- Display the Security and Confidentiality Agreement
- Display the Browser Requirements

#### ACCESSING THE DRC INSIGHT PORTAL

You access the DRC INSIGHT Portal from the Welcome to the DRC INSIGHT Portal page.

Enter the URL https://ak.drcedirect.com in a supported browser.

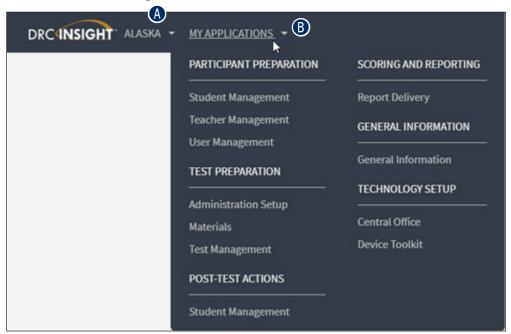
- The **Welcome to DRC INSIGHT Portal** page appears containing helpful information about documentation and support resources.
- B Enter your username and password and then click Sign In.
- Click Forgot your password to receive an email with instructions on how to reset your password.
- Without logging in to the DRC INSIGHT Portal you can click the https://wbte.drcedirect.com/AK/portals/ak link to display a link to the Online Tools Training (OTT) for current assessments.



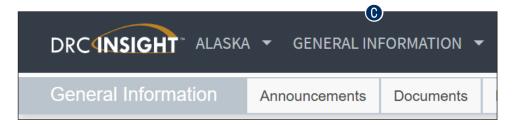
# Working with the DRC INSIGHT Portal

After a successful log in, the **Welcome to DRC INSIGHT Portal** page reappears with additional information about navigating the site.

- The Product menu displays the active DRC product. If you have more than one product, click the menu to select a different product.
- The My Applications menu displays the DRC INSIGHT Portal options you have permission to use. For more information about these functions, refer to the specific section in this user guide.



When you select a menu option, the My Applications menu displays the name of the selected option. In this example, General Information was selected.

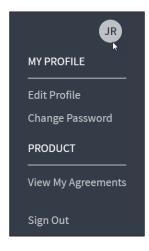


### MANAGING YOUR ACCOUNT

This topic describes how to manage your DRC INSIGHT Portal account. Within the DRC portal you can change your email address, name, or password.

① **Important:** If you are unable to change your email, name, or password, please contact DRC Customer Service at 1-866-339-6390 or email at AKHelpDesk@datarecognitioncorp.com.

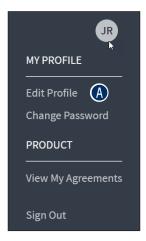
To manage your account, sign in to the DRC INSIGHT Portal and click your initials (based on your first and last name in the DRC INSIGHT Portal) in the right-hand corner of any page to display a menu of options.



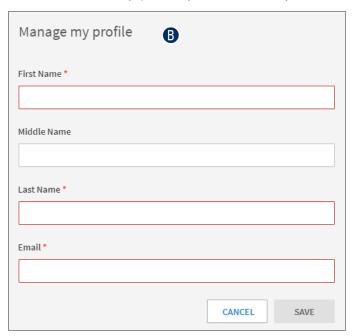
# Managing Your Account—Editing Your Profile

This topic describes how to change your name and email address within the DRC INSIGHT Portal.

Select Edit Profile to display the Manage my profile page.



When the **Manage my profile** page displays, enter your new first name in the **First**Name field (required), your last name in the **Last Name** field (required), and your middle name in the **Middle Name** field (optional). Click **Save** (or **Cancel** to cancel the process).

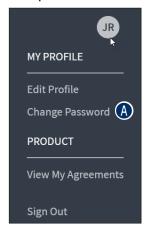


### Managing Your Account—Changing Your Password

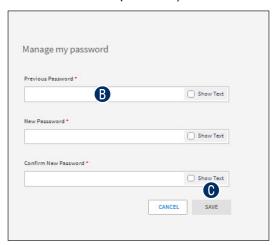
This topic describes how to change your password within the DRC INSIGHT Portal for existing users only. New users receive an email containing a temporary username and a link. Clicking the email link displays a screen that allows you to choose your password. Then, you are prompted to read and accept the Security Agreement to activate your account (see "Displaying the Security and Confidentiality Agreement" on page 19).

- A Select **Change Password** to change your DRC INSIGHT Portal password. The password must meet the following conditions:
  - Must contain at least eight characters
  - At least one numeric character
  - At least one lowercase character and at least one uppercase character
  - At least one of the following special characters: !@#\$%^&\*

The password cannot contain your username, first name, middle, or last name.



- B Enter your current password in the **Previous Password** field, your new password in the **New Password** and **Confirm New Password** fields.
- Click Save (or Cancel to cancel the process).

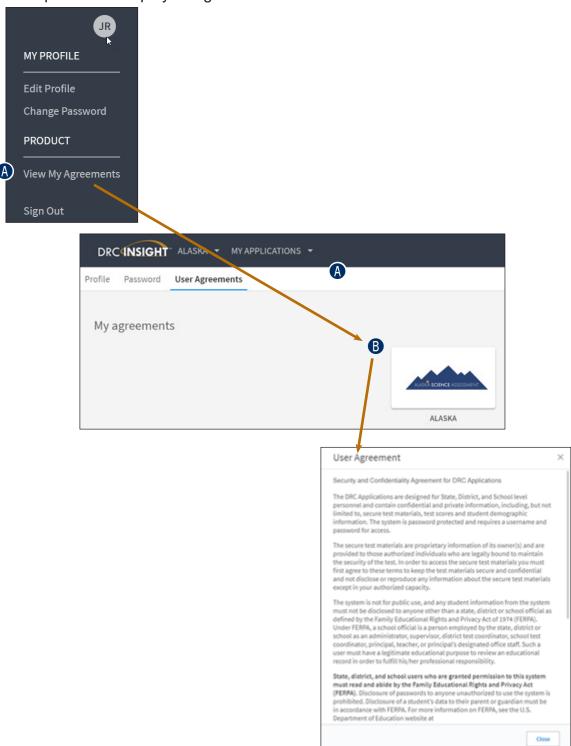


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# Managing Your Account—Displaying Your Product Agreements

This topic describes how to display the agreements for your DRC products.

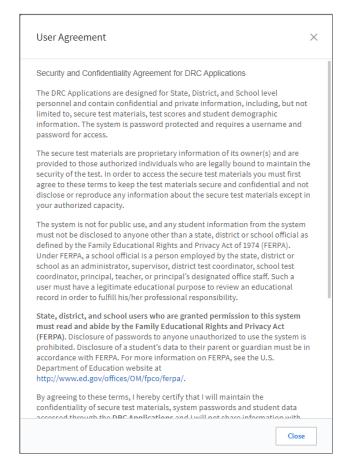
- Select View My Agreements to display DRC product agreements.
- B Click a product to display its agreement.



## DISPLAYING THE SECURITY AND CONFIDENTIALITY AGREEMENT

The first time you access the DRC INSIGHT Portal, you must agree to the terms of the agreement to continue using the Portal.

To view the Security and Confidentiality Agreement, click your initials in the right-hand corner of any page and select **View My Agreements**. Then select **ALASKA** to display the Security and Confidentiality Agreement for DRC Applications.



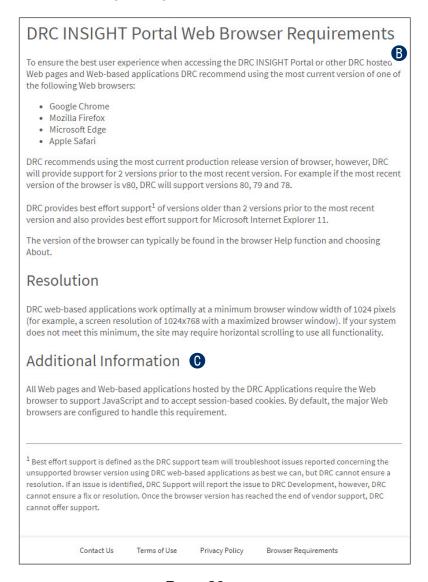
### DISPLAYING THE BROWSER REQUIREMENTS

The **Browser Requirements** link lists browser requirements and includes links to browser pages and additional information. This page details the DRC INSIGHT Portal web browser requirements for Windows, Mac (OS X and macOS), and Linux operating systems.

A Click the **Browser Requirements** link at the bottom of any page.



- The DRC INSIGHT Portal Web Browser Requirements page displays a list of the web browsers that are certified to use with the Portal and are organized by operating system.
- **(b)** The Additional Information section contains descriptions of other items that are required for browsers to use the DRC INSIGHT Portal.



# **General Information Menu**

### INTRODUCTION

When you open the DRC INSIGHT Portal Applications menu bar and click **General Information**, three options are available: Announcements, Documents, and Downloads.

- Announcements: Click Announcements to display the latest information regarding Alaska testing.
- **B** Documents: Click **Documents** to select, open, and download various training items from the Documents page.
- Obwnloads: Click Downloads to download Central Office Services (COS), DRC INSIGHT, and the Testing Site Capacity Estimator. You can download versions of DRC INSIGHT and COS for various operating systems and configurations.



# **User Management Menu**

#### INTRODUCTION

This section of the user guide discusses the various user administration tasks you can perform from the User Management menu of the DRC INSIGHT Portal My Applications menu bar.

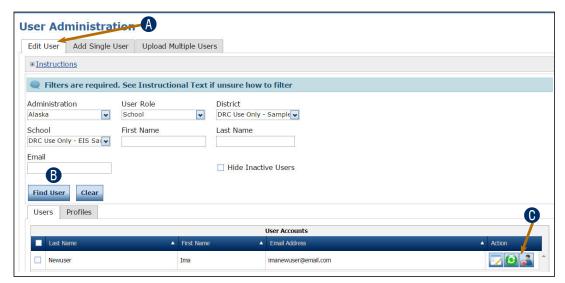
- Inactivate or activate a user
- Add or edit permissions for a user
- Copy users to a new test administration and assign permissions
- · Clone permissions for a user from another user
- Add a single user
- Add multiple users

#### **INACTIVATING A USER**

You can inactivate the DRC INSIGHT Portal users that are currently active. When a user is inactivated, the user is unable to access the DRC INSIGHT Portal (to reactivate a user, see "Activating a User" on page 26). District Test Coordinators (DTCs) usually inactivate users who are no longer active in their district.

**Note:** When a user is inactivated, the user does not receive an email.

- To inactivate a user, click the **Edit User** tab, use the various drop-down menus and fields to enter search criteria to help locate the user.
- B Click Find User.
- In the **Action** column, click the **Inactivate** icon () for the user you want to make inactive.



When the Inactivate User dialog box displays, click **Inactivate** to make the user inactive or **Cancel** to cancel the process. When a user is inactivated, the following message displays: **The user has been inactivated**.

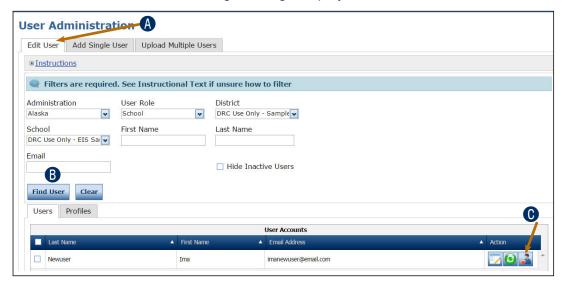


#### **ACTIVATING A USER**

You can activate a DRC INSIGHT Portal user that is currently inactive so the user can access the DRC INSIGHT Portal again (to inactivate a user, see "Inactivating a User" on page 25). When the user is activated, an email notification is sent to indicate that the account has been reset and to provide a new temporary password.

**Note:** Users are activated automatically when they first log in to the DRC INSIGHT Portal. Only users that were previously inactivated need to be activated manually.

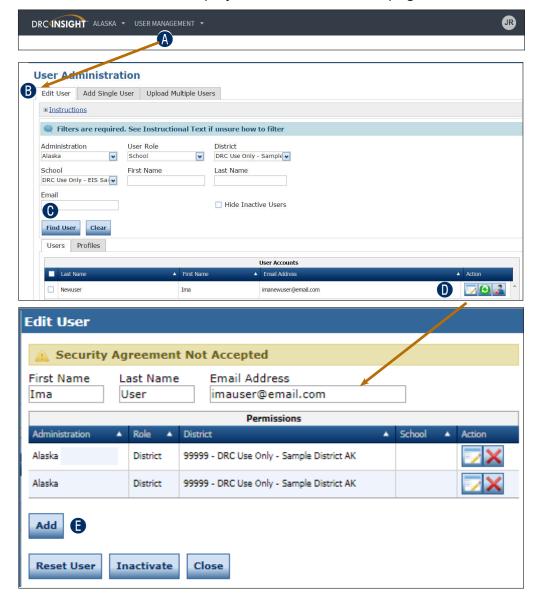
- A To activate a user, click the **Edit User** tab, use the various drop-down menus and fields to enter search criteria to help locate the user.
- B Click Find User.
- In the Action column, click the **Activate** icon () for the user you want to make active. When the user is activated, the following message displays: **The user has been activated**.



#### ADDING PERMISSIONS FOR A SINGLE USER

From the Edit User tab, a District Test Coordinator can add permissions to a user's account.

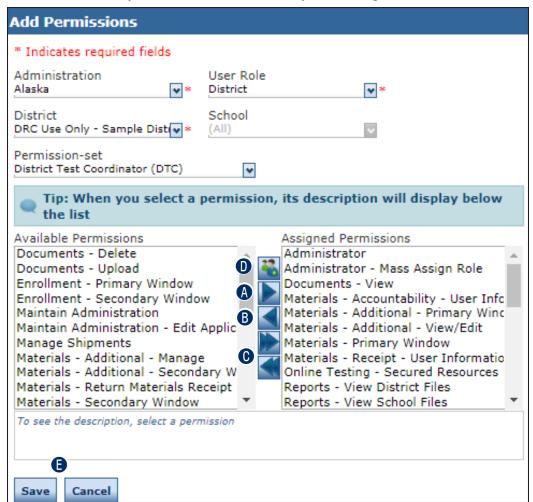
- Open the DRC INSIGHT Portal Applications menu and click User Management to display the User Administration page.
- B Click on the **Edit User** tab, use the various drop-down menus and fields to enter search criteria to help locate the user.
- Click Find User.
- In the Action column click the **View/Edit** icon ( ) to display the Edit User dialog box.
- Click the **Add** button to display the Add Permissions page.



## **User Management Menu**

When the **Add Permissions** dialog box displays, select a User Role and select permissions from the Available Permissions list to add to the user (you also can select a Permission Set).

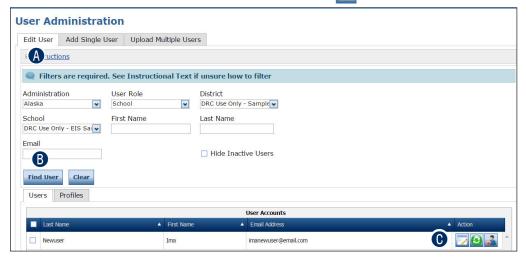
- Use the Add Selected arrow ( ) to add the permissions (or Permission Set) or the
- - To select multiple permissions in sequence, hold down the Shift key while you select them.
  - To select multiple permissions that are not in sequence, hold down the Ctrl key while you select them.
- Use the Add All (►) and Remove All ( →) arrows to add or remove all permissions.
- Olick the Clone from Another User icon ( ) to copy another user's set of permissions (see "Cloning User Permissions" on page 34).
- Click Save when you are finished to save your changes or Cancel to cancel them.



#### **EDITING A SINGLE USER'S PERMISSIONS**

From the **Edit User** tab, you can add or remove permissions for any user in the system.

- To edit a user's permissions, click the **Edit User** tab, use the various drop-down menus and fields to enter search criteria to help locate the user.
- B Click Find User.
- In the Action column click the View/Edit icon ( ) to display the Edit User dialog box.



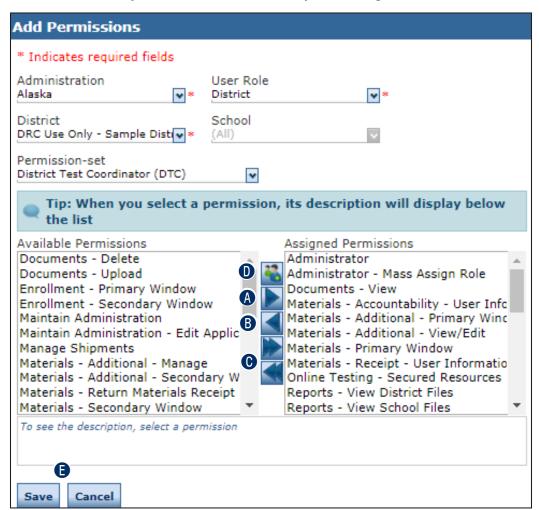
When the Edit User dialog box appears, click the View/Edit icon () in the Action column.



## **User Management Menu**

When the **Edit Permissions** page displays, select permissions from the Available Permissions list to add to the user, or permissions from the Assigned Permissions list to remove from the user.

- Use the Add Selected arrow (►) to add the permissions (or Permission Set) or the
- **B** Remove Selected ( ) arrow to change the permissions.
  - To select multiple permissions in sequence, hold down the Shift key while you select them.
  - To select multiple permissions that are not in sequence, hold down the Ctrl key while you select them.
- Use the Add All (►) and Remove All ( ( ) arrows to add or remove all permissions.
- Olick the Clone from Another User icon ( ) to copy another user's set of permissions (see "Cloning User Permissions" on page 34).
- Click Save when you are finished to save your changes or Cancel to cancel them.

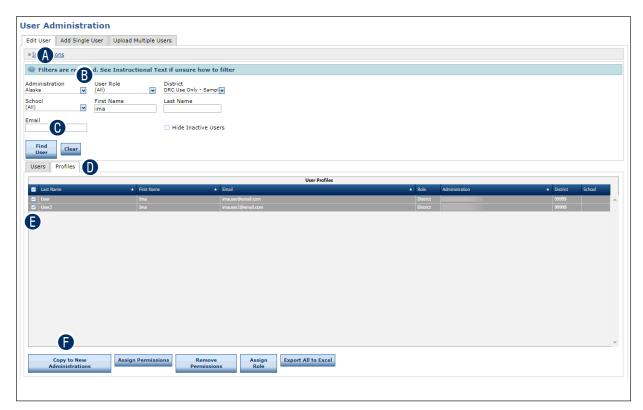


#### COPYING USERS TO A NEW TEST ADMINISTRATION

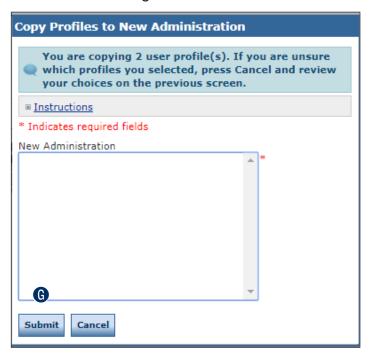
You can copy one or more users from their current administration (called the source administration) to a new test administration (called the target administration). This is a two-step process. First, you copy the users to the target administration. Then, you assign permissions to the users in the target administration.

To copy users to a new administration:

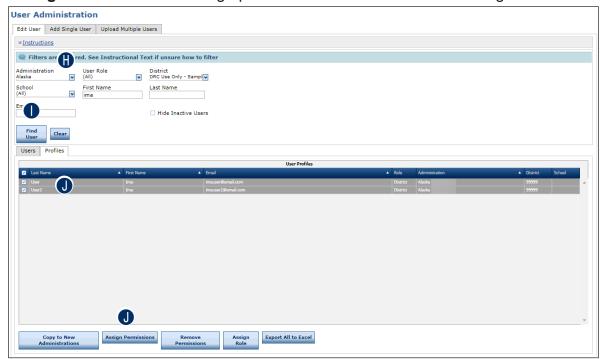
- Select **User Management** from the Applications menu and select the **Edit User** tab from the User Administration page.
- B Select an Administration and use the other drop-down menus to find users.
  - Select the source administration (the administration to which the users are currently assigned).
  - Select users with the same role to make the permissions-assignment portion of the process easier.
- Click Find User.
- When the list of users displays, select the **Profiles** tab.
- Click the checkbox next to each user you want to assign to the target administration.
- Click Copy to New Administrations.



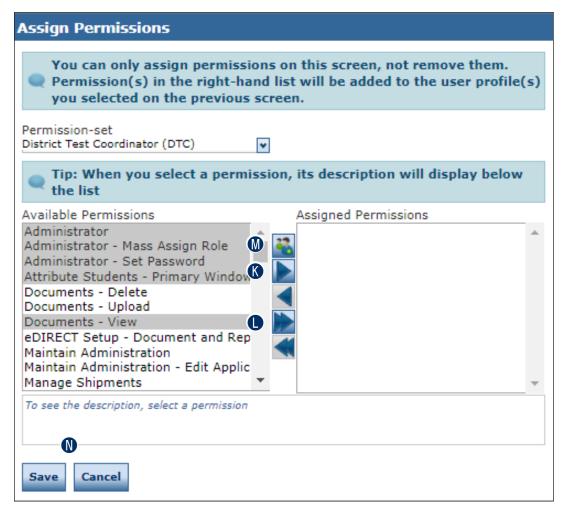
**G** When the Copy Profiles to New Administration dialog box displays, select the target administration from the list and click **Submit**. The list of users reappears with the target administration assigned



- Select the target administration and user role from the Administration and User Role dropdown menus.
- Click Find User.
- Click the checkbox next to each user to whom you want to assign permissions. Click Assign Permissions to assign permissions to these users in the target administration.



- When the Assign Permissions dialog box displays, select permissions from the Available Permissions list to add to the user (you also can select a Permission Set). Use the **Add Selected** arrow () to add the permissions (or Permission Set).
  - To select multiple permissions in sequence, hold down the Shift key while you select them.
  - To select multiple permissions that are not in sequence, hold down the Ctrl key while you select them.
- Use the **Add All** arrow () to add all permissions (including permissions that are not part of a Permission Set).
- Click the Clone from Another User icon ( ) to copy another user's set of permissions (see "Cloning User Permissions" on page 34.)
- Click Save when you are finished to save your changes or Cancel to cancel them.



### **CLONING USER PERMISSIONS**

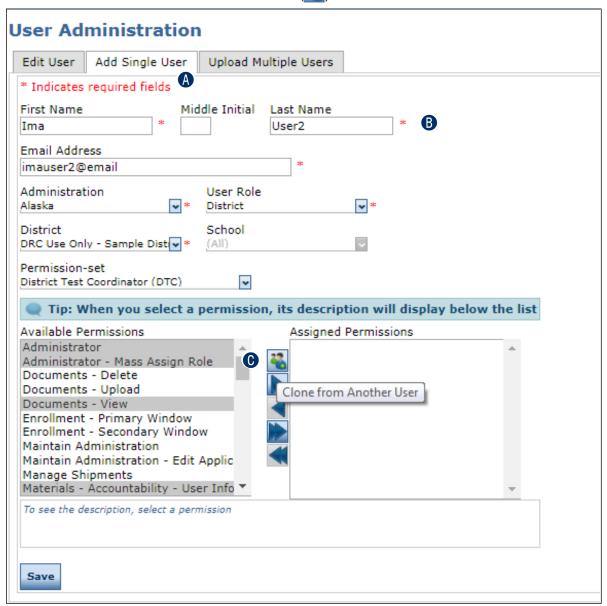
You can create a new user and "clone" the permissions of an existing user (the source user) to the new user (the target user). Be sure to select users who have the same role in the DRC INSIGHT Portal.

To add a new user and clone permissions from another user, from the User Management Menu:

- Click User Management to display the User Administration page and click the Add Single User tab.
- B Fill out the required fields and required options from the drop-down menus.

Note: A required field or menu option has a red asterisk (\*) next to it.

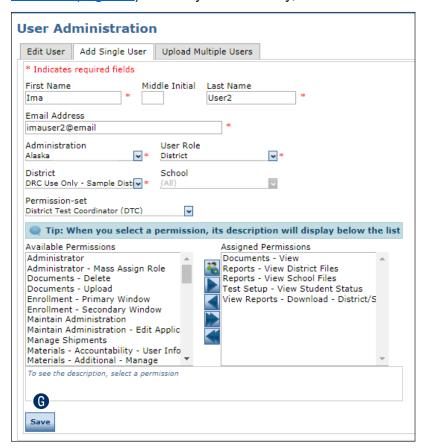
Click the Clone from Another User icon ( ).



- When the Clone Permissions dialog box displays, enter the name of the source user to use for the cloning operation.
- Click Find User.
- When the source user displays, click the **Select** icon ( ).



The Add Single User tab reappears with the source user's permissions copied to the target user. You can add or remove permissions (see <u>"Adding Permissions for a Single User" on page 27</u>). When you are ready, click **Save**.



### **ADDING A USER**

When you add a user, specify the permissions the user will have. Refer to <u>"The DRC INSIGHT Portal Permissions Matrix" on page 7</u> for permissions assignments by role.

The table below shows the relationship between User Roles and Permission Sets.

User Role	Permission Set
District	District Test Coordinator (DTC)
School	Building Test Coordinator (BTC)
Teacher	Teacher
Test Administrator	Test Administrator
District Technology Coordinator	District Technology Coordinator
District Report User	District Report User (DRC)
School Report User	School Report User (SRU)

To add a new user, from the User Management menu:

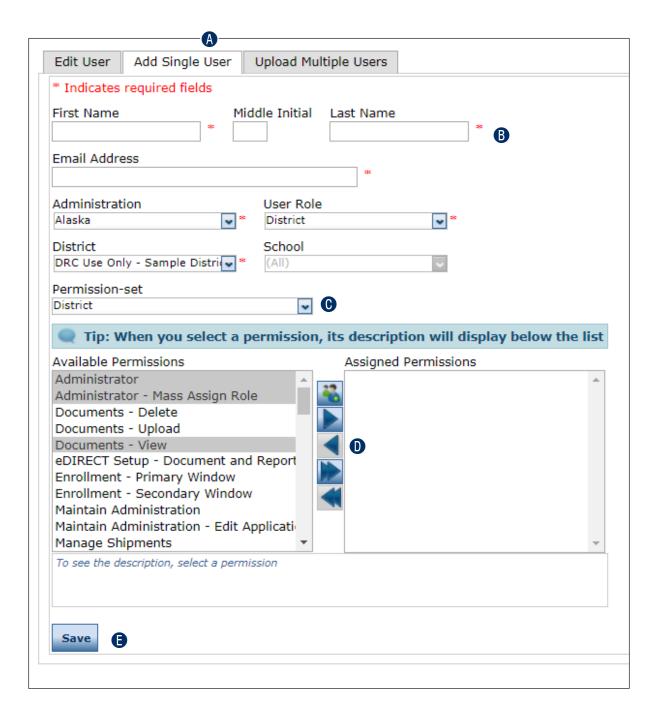
- Click **User Management** to display the User Administration page, and click the **Add Single User** tab.
- B Fill out the required fields and required options from the drop-down menus.

**Note:** A required field or menu option has a red asterisk (\*) next to it.

- You can use the Permission-set drop-down menu to select a suggested set of default permissions for different roles in the system.
- Select a permission from the Available Permissions list and click the Add Selected icon (►) to assign the permission to the user (see <u>"Adding Permissions for a Single User" on page 27</u>).

**Note:** A description of the permission selected displays beneath the list of permissions.

Click **Save** when you are finished assigning permissions.



#### **ADDING MULTIPLE USERS**

To upload multiple user records at once, you can upload a file containing user information. The file must be in comma-separated value (.csv) format and the fields in the file must be in specific columns.

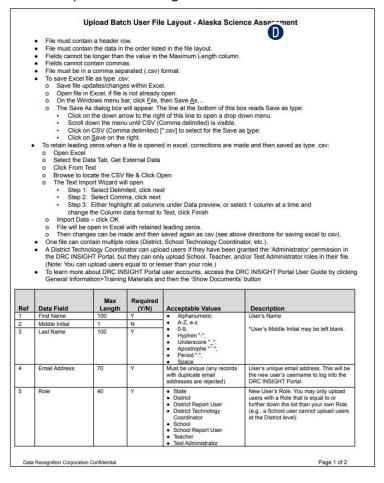
1. Open the **My Applications** menu, click **User Management,** and select the **Upload Multiple Users** tab when the User Administration page displays.



- Use the Administration drop-down menu to select the correct administration.
- B The **Upload Multiple Users** tab contains links to both a sample PDF file that contains instructions and a sample .csv file that you can use to create the actual file.
- Click the File Layout link to display the AKBatchUserUploadFileLayout.pdf.



This file displays the required layout of the .csv file you will upload to DRC with rules, instructions, and examples describing how to create and format the file.



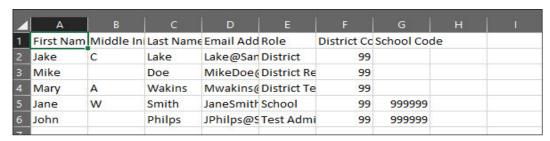
- 2. Display the AKSampleUser.csv file
  - Click the **Sample File** link to download the AKSampleUsers.csv spreadsheet file. This file is a sample of the type of file you will upload to DRC.

**Note:** Depending on the browser you are using, a dialog box may appear for you to use to open or download the file.



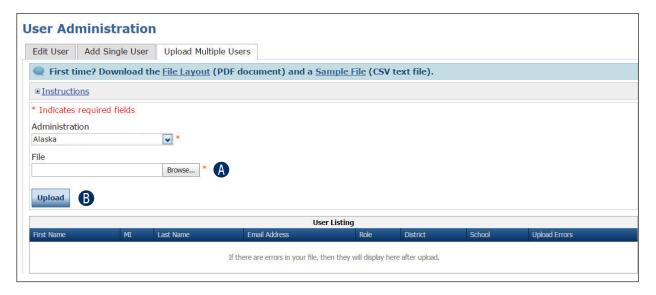
**3.** Use the sample spreadsheet file to create, rename, and save a user file to upload.

**Note**: Be sure to keep the header column rows in the file you upload.



- **4.** After you have created a user file:
  - Click Browse to locate it, select the file, and click Open to display it in the File field of the Upload Multiple Users tab.
  - Click Upload. A message displays indicating the file has been transferred and is being checked for errors.

After the file has been validated, you can review its status. If the file contains errors, you must correct them and repeat Steps 3 and 4.



# **Materials Menu**

#### INTRODUCTION

From the Materials menu, DRC INSIGHT Portal users with the correct permissions can perform the following tasks:

- Order additional materials
- Search for, edit, or delete orders for additional materials

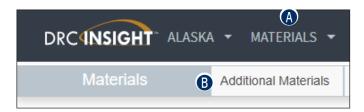
#### ORDERING ADDITIONAL MATERIALS

#### Note:

- Additional materials must be ordered through the DRC INSIGHT Portal.
- If additional materials are needed, the Building Test Coordinator (BTC) should request them from the District Test Coordinator (DTC).
- All DTCs have access to the Additional Materials option and are responsible for assigning permissions to BTCs (if appropriate).

To order additional materials:

- Open the My Applications menu and select Materials.
- **B** Select Additional Materials.
- **6** To place a new order, select an **Administration**, **District**, and **School**.



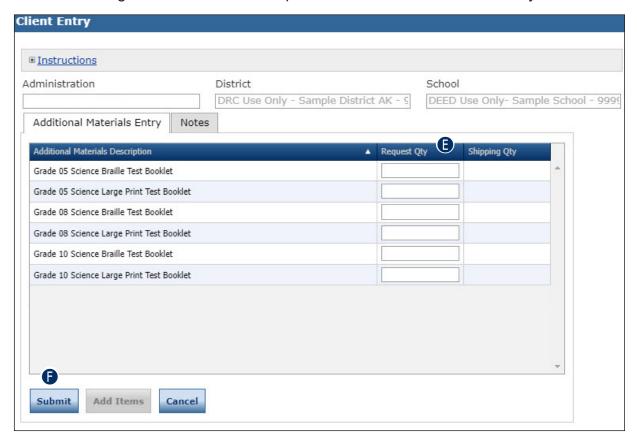
**Note:** You must select a school because materials are assigned to specific schools for test security.

Click Add Order.



- In the order table on the Client Entry page, enter material counts for the additional materials the school requires in the **Request Qty** field.
- Click **Submit**. If necessary, repeat steps A through F to order additional materials for other schools.

Note: The image below reflects a sample order table. An actual table may differ.

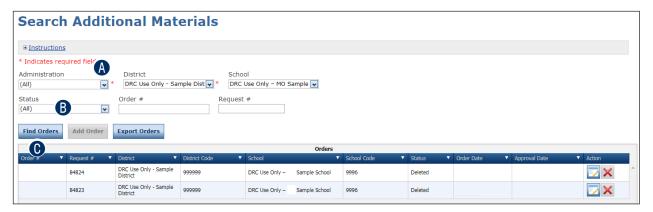


# SEARCHING FOR, EDITING, OR DELETING ORDERS FOR ADDITIONAL MATERIALS

If you have the proper permissions, you can search all placed orders for additional materials, as well as edit and delete orders for additional materials from the Materials section in the My Application menu.

To display all orders,

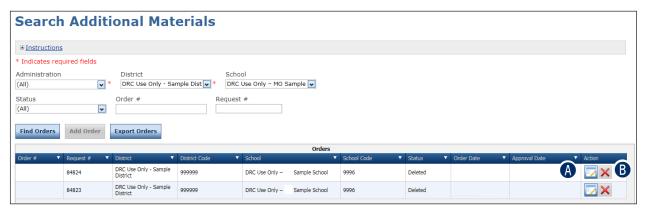
- A Select an Administration. You also can select a District and School.
- B In the Status field, select All and
- Click Find Orders. The orders that match the search criteria display in a grid.



To edit or delete an existing order, select an Administration and click **Find Orders**.

**Note:** You can only update orders that have a status of Submitted. If the order status is Under Review, Pending, or Completed, you must place a new order.

- A In the Action column, click the View/Edit icon ( ) to display an order or,
- B The Delete icon (x) to delete an order.



# Student Management Menu

#### INTRODUCTION

From the Student Management menu, DRC INSIGHT Portal users can search for students and perform the following tasks:

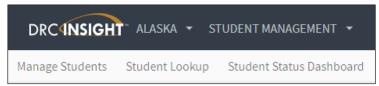
- Add a student to the DRC INSIGHT Portal.
- Upload multiple students to the DRC INSIGHT Portal.
- Use the Manage Students option to edit a student's information:
  - Modify a student's detail information.
  - Mark a student's accommodations.
  - Modify a student's demographic information.
  - Mark a student's special testing circumstances.
- View the test sessions for which the student is enrolled.
- View the student's test session status information.
- Print test tickets and rosters for students within a test session.
- Unlock a student's test ticket.
- Use the Student Status Dashboard to display and filter student testing status.

#### ADDING A STUDENT TO THE DRC INSIGHT PORTAL

You can add students to the DRC INSIGHT Portal one at a time by using the Add Student window (see below).

**Note:** If you have one or more test sessions set up, also see <u>"Editing a Test Session by Adding or Removing Students" on page 82.</u>

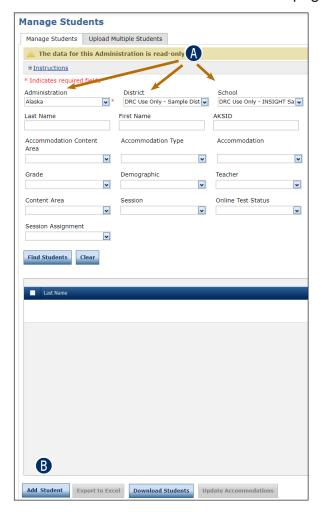
To add a student to the DRC INSIGHT Portal, open the **My Applications** menu and click **Student Management**. Then, click **Manage Students** to display the Manage Students page.



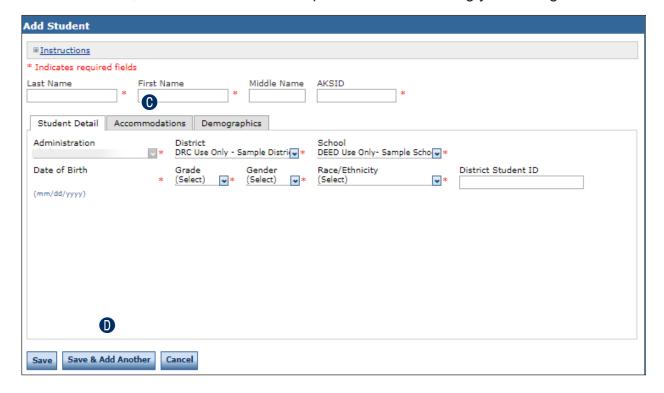
A Select an administration, district and school.

**Note:** Based on your user role and permissions, one or more of these fields may be pre-populated.

B Click Add Student at the bottom of the page to display the Add Student page.



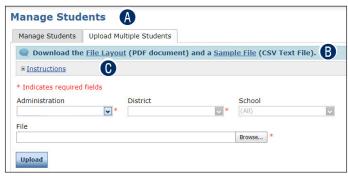
- On the Add Student page, enter the necessary information using the Student Detail, Accommodations, and Demographics tabs to add the student.
- ① Click **Save** to save your results, **Save & Add Another** to save your results and add another student, or **Cancel** to cancel the process without saving your changes.



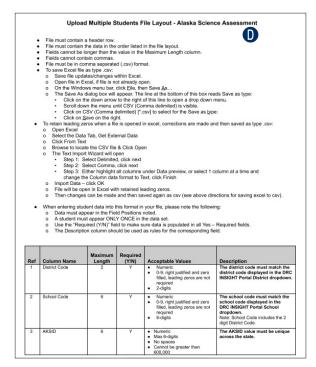
#### UPLOADING MULTIPLE STUDENTS TO THE DRC INSIGHT PORTAL

To upload multiple student records at once, you can upload a file containing student information to the DRC INSIGHT Portal. The file must be in the comma-separated value (.csv) format and the fields in the file must be in specific columns.

- Open the My Applications menu, click Student Management, and click Manage Students from the Student Management menu to display the Manage Students page.
  - A Select the Upload Multiple Students tab.
  - B The Upload Multiple Students tab contains links to both a sample PDF file that contains instructions and a sample .csv file that you can use to create the actual file.
  - Click the **File Layout** link to display the AKStudentFileLayout.pdf.

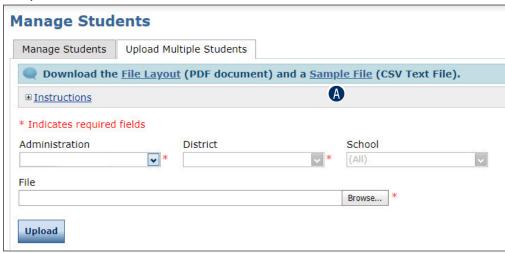


This file displays the required layout of the .csv file you will upload to DRC with rules, instructions, and examples describing how to create and format the file.



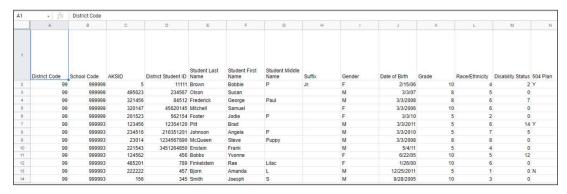
- 2. Display the AKSampleStudentFile.csv file
  - Click the **Sample File** link to download the AKSampleStudentFile.csv spreadsheet file. This file is a sample of the type of file you will upload to DRC.

**Note:** Depending on the browser you are using, a dialog box may appear for you to use to open or download the file.



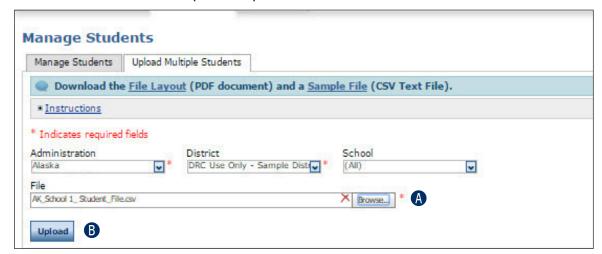
**3.** Use the sample spreadsheet file to create, rename, and save a user file to upload.

**Note**: Be sure to keep the header column rows in the file you upload.



- **4.** After you have created a user file:
  - Click **Browse** to locate it, select the file, and click **Open** to display it in the File field of the Upload Multiple Users tab.
  - B Click **Upload**. A message displays indicating the file has been transferred and is being checked for errors.

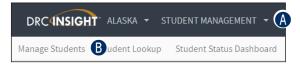
After the file has been validated, you can review its status. If the file contains errors, you must correct them and repeat Steps 4 and 5.



#### THE MANAGE STUDENTS OPTION

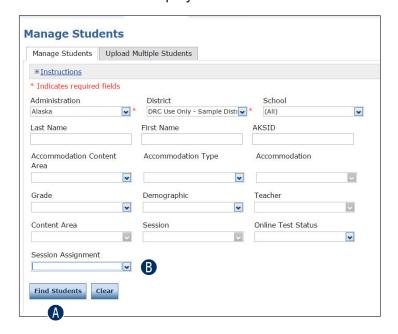
From the Manage Students option of the Student Management menu, DRC INSIGHT Portal users can search for students, view the test sessions for which a student is currently enrolled, and view the status of the session.

- 1. To display the Manage Students page, open the My Applications menu
  - A Click Student Management, and
  - B Click Manage Students.

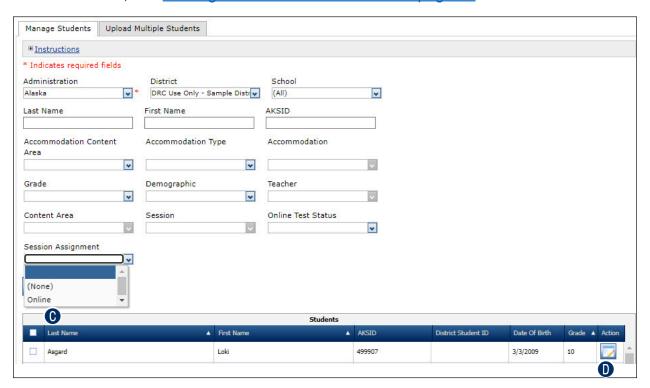


- 2. To search for one or more student records, use the various drop-down menus and fields to enter search criteria.
  - A Click Find Students.
  - B To filter the display based on whether students have been assigned to a test session, use the **Session Assignment** drop-down menu. You can select one of the values shown below.

Value	<u>Description</u>
Blank	Leaving the field blank displays all students, both assigned and unassigned (the default value).
(None)	Displays the students that have not been assigned to a test session.
Online	Displays the students that have been assigned to an online test session.



- **6** After you click Find Students, the students that match your search criteria display at the bottom of the page.
- Olick the **View/Edit** icon ( ) in the Action column for the student whose information you want to edit. The Edit Student window displays. For details about how to use the Edit Student window, see "Editing a Student's Information" on page 56.



#### **EDITING A STUDENT'S INFORMATION**

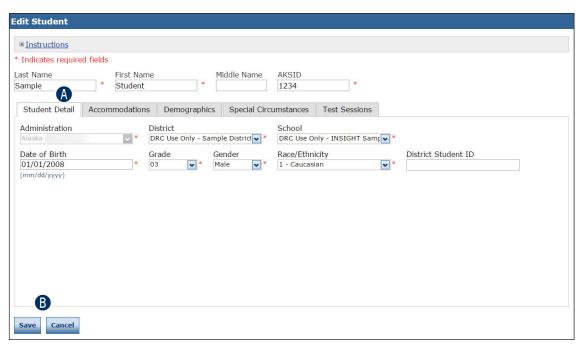
From the Edit Student window, you can perform the following tasks:

- Modify a student's detail information (see below).
- Mark a student's accommodations (see <u>"Student Accommodations" on page 57</u> and <u>"Editing a Student's Accommodations" on page 58</u>).
- Modify a student's demographic information (see <u>"Editing a Student's Demographics" on page 59</u>).
- Mark a student's special testing circumstance information (see <u>"Editing a Student's Special Circumstances" on page 60</u>).
- View the test sessions for which the student is enrolled (see <u>"Viewing a Student's Test Session Information" on page 62</u>).

### Modify a Student's Detail Information

To modify a student's detail information:

- A In the Edit Student window, edit the information in the **Student Detail** tab.
- B Click Save to save your changes or Cancel to cancel your changes.



# STUDENT ACCOMMODATIONS

For students who are approved to use accommodations during online testing, please indicate which accommodations they will use, by content area. The available accommodations include the following:

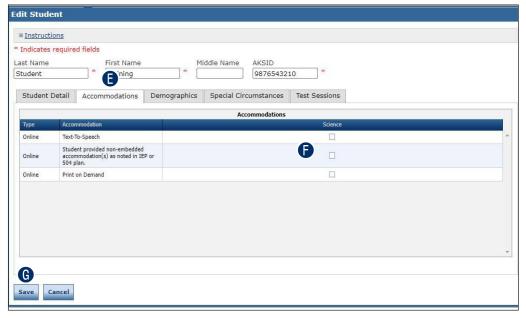
Accommodation	Description
Text-To-Speech (online)	Student has the online audio test read to them during testing.
Non-embedded Accommodations	Student is provided non-embedded accommodations as noted in student plan.
Print on Demand	Student requires a paper version of the test that may be printed from the Portal.

#### **Editing a Student's Accommodations**

In the DRC INSIGHT Portal, administrators must indicate whether a student will use an accommodation. The student roster will indicate whether the accommodation is enabled.

To view or edit a student's accommodation information, open the My Applications menu:

- A Click Student Management.
- B Click Manage Students and select your search criteria.
- Click Find Students.
- Olick the **View/Edit** icon () in the Action column for the student whose information you want to edit.
- In the Edit Student window, edit the information in the **Accommodations** tab.
- Use the Accommodations checkboxes to indicate which accommodations the students will require.
- G Click Save to save your changes or Cancel to cancel your changes.



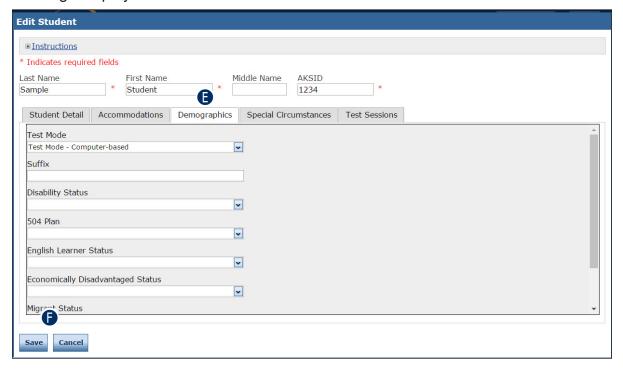
After saving your changes, review the Update Report for changes to online accommodations. The report may indicate that test tickets need to be reprinted.

#### **Editing a Student's Demographics**

To view or edit a student's demographic information, open the **My Applications** menu:

- A Click Student Management.
- B Click Manage Students and select your search criteria.
- Click Find Students.
- ① Click the **View/Edit** icon ( ) in the Action column for the student whose information you want to edit.
- In the Edit Student window, edit the information in the **Demographics** tab.
- Click **Save** to save your changes or **Cancel** to cancel your changes.

**Note:** If you do not select required demographic information and click **Save**, an error message displays.



# **Editing a Student's Special Testing Circumstances**

Students enrolled in the district for the entire established test window but not assessed must be documented as a special circumstance. For detailed policy information regarding special circumstances, see the *Test Coordinator's Manual Spring 2023*, or contact DEED.

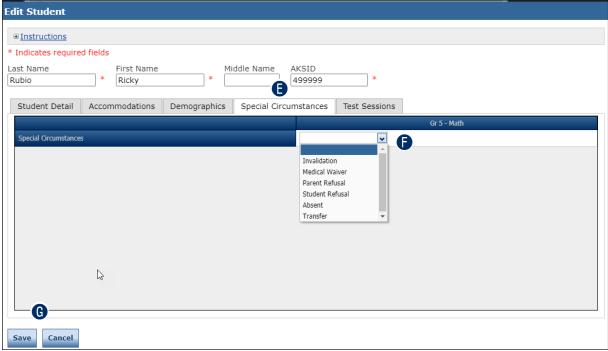
Special circumstances include the following:

<b>Option</b>	Description
Invalidation	The student's test was determined to be invalid.
Medical Waiver	An unexpected and severe medical condition prevented the student from taking the assessment.
Parent Refusal	A parent refused to allow student to participate in an assessment.
Student Refusal	The student refused to participate in an assessment.
Absent	Absent during the scheduled testing days and during scheduled makeup days.
Transfer	Student transferred during the test window and was not tested prior to leaving.

To view or edit a student's special circumstance information, open the My Applications menu:

- A Click Student Management.
- B Click Manage Students and select your search criteria.
- Click Find Students.
- Olick the **View/Edit** icon () in the Action column for the student whose information you want to edit.
- In the Edit Student window, click the **Special Circumstances** tab.
- Select the appropriate special circumstance option (described above) from the drop-down menu.

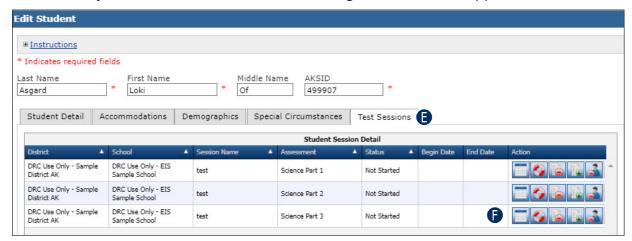
G Click Save to save your changes or Cancel to cancel your changes.



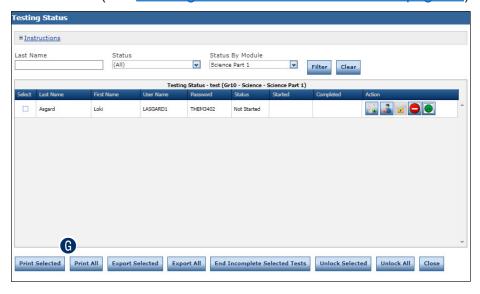
#### VIEWING A STUDENT'S TEST SESSION INFORMATION

To view or edit a student's Test Sessions, open the My Applications menu:

- A Click Student Management.
- B Click Manage Students and select your search criteria.
- Click Find Students.
- Olick the **View/Edit** icon () in the Action column for the student whose information you want to edit.
- In the Edit Student window, click the **Test Sessions** tab.
- Click the **Edit/Print Ticket Status** icon ( ) in the Action column for the student whose information you want to view or edit. The Testing Status window appears.



**G** From the Testing Status window you can print student rosters and test tickets for the test session (see "Printing Test Tickets and Rosters" on page 63).



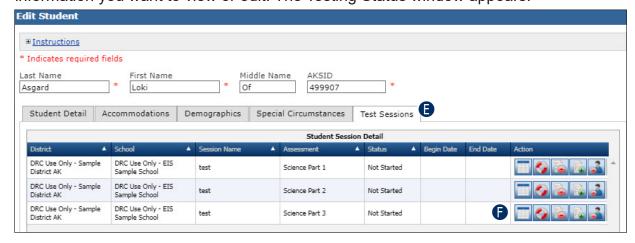
#### PRINTING TEST TICKETS AND ROSTERS

You can print test tickets for the students in an online test session. You can print all of the tickets for all of the students in a session, or you print tickets for specific students. You use one student test ticket for all parts of a content area assessment.

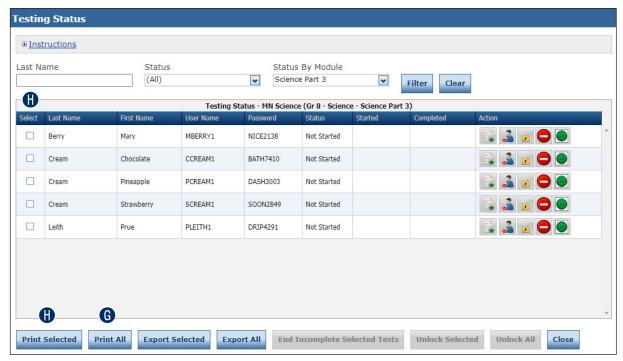
(Important: Districts or schools must ensure that Text-to-Speech (TTS) has been applied for all students who have this accommodation documented in their existing IEP, EL, 504, or Transitory Impairment plan.

To print test tickets or rosters, open the My Applications menu:

- Click Student Management.
- B Click Manage Students and select your search criteria.
- Click Find Students.
- Olick the **View/Edit** icon () in the Action column for the student whose information you want to edit.
- In the Edit Student window, click the **Test Sessions** tab.
- Click the **Edit/Print Ticket Status** icon ( ) in the Action column for the student whose information you want to view or edit. The Testing Status window appears.



- **G** To print all of the test tickets for the students in a test session, click **Print All** at the bottom of the bottom of the Testing Status window.
- To print test tickets for one or more students in a test session, select the students by clicking the checkmark in the Select column for each student and click **Print Selected** at the bottom of the Testing Status window.



A multi-page Portable Document Format (PDF) file displays containing information about test tickets and rosters, the test session roster, and a test ticket for each student you specified. You can view, print, and save the PDF file in a secure location.

**Note:** If you selected Print All for a large test session, this document will be fairly large.



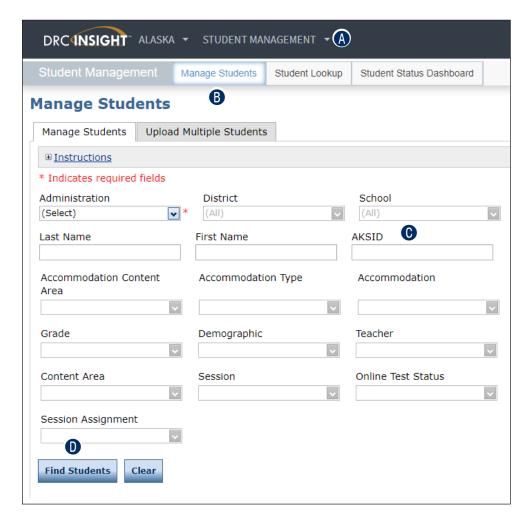
#### **UNLOCKING A STUDENT'S TEST TICKET**

DTCs have been granted the DRC INSIGHT Portal **Test Tickets–Unlock** permission to unlock test tickets. This permission allows a DRC INSIGHT Portal user to re-open a test session for a student. The student is able to log in to the session using the same test ticket.

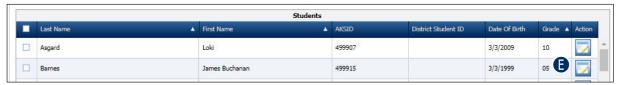
① Important: Unlocking an assessment is only permissible under certain circumstances. Contact DEED for consultation on situations that may warrant an assessment unlock. Unnecessary assessment unlocks may lead to a test security violation.

To unlock a student's test ticket, open the **My Applications** menu:

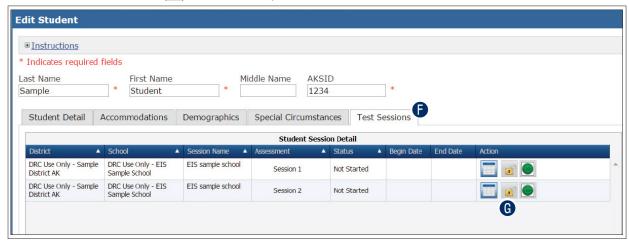
- A Click Student Management.
- **B** Click Manage Students.
- Enter the student's State Student ID in the AKSID field.
- Click Find Students.



Click the **View/Edit** icon () in the Action column for the student whose information you want to edit.



- In the Edit Student window, click the **Test Sessions** tab.
- G Click the Unlock icon () for the test part that needs to be unlocked.



When the confirm Unlock dialog box displays, click Unlock to unlock the session or Cancel to cancel the process.



#### STUDENT STATUS DASHBOARD

This section of the user guide outlines how to access and use the Student Status Dashboard. The Student Status Dashboard allows you to display student testing status by school and administration. You can filter student test data on the dashboard by testing status, grade, and assessment (or any combination of these).

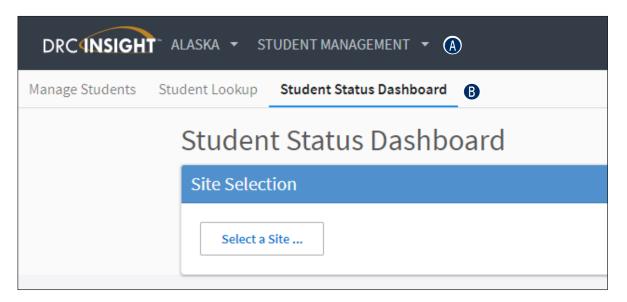
#### Notes:

- Dashboard data displays in real time as test scores are populated in the database.
- You need the Test Setup View Student Status permission in the DRC INSIGHT Portal to use the Student Status Dashboard.

# **Accessing the Student Status Dashboard**

To display the Student Status Dashboard, open the **My Applications** menu:

- A Click Student Management.
- B Select **Student Status Dashboard** to display the dashboard.

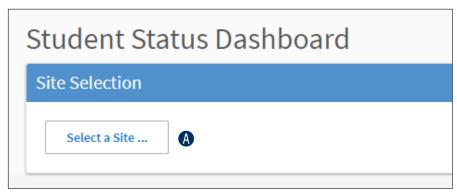


#### Selecting a School in the Student Status Dashboard

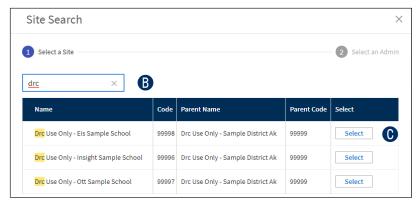
Use the **Site Selection** search box to search for a school and display its testing status data in the Student Status Dashboard.

To select a school in the Student Status Dashboard:

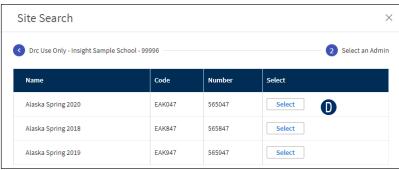
A Click Select a Site ...



- B In the Site Search window, enter three or more letters of a school name or code.
- © Select a school.



Select an administration and the Student Status Dashboard displays.

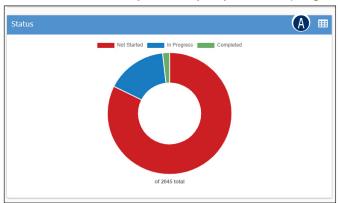


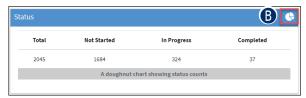
#### **Using the Student Status Dashboard**

By default, the Student Status Dashboard displays graphs for the following: Status, Grade, Content Area, and Assessment. A student grid displays below the graphs.

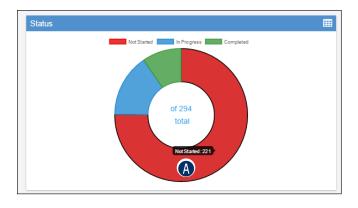
You can click to toggle the information between graph and table format. In addition, you can hover the mouse cursor over a graph or part of a graph to display numerical values for testing status.

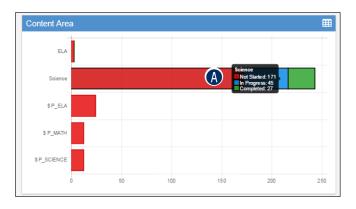
- **1.** To toggle information between graph and table format:
  - (A) Click the **Table** icon (IIII) in the top right corner of the information section, or
  - B Click the **Graph** icon ( ) in the top right corner of the information section.





- **2.** To display numerical values for testing status in the graph view:
  - A Hover the cursor over the different portions of the graph.

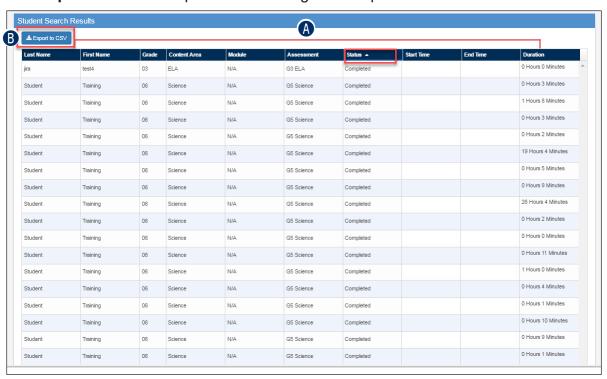




A grid of students for the selected school displays in the Student Search Results section below the graphs on the Student Status Dashboard page. You can sort the student grid by column heads and export the grid to a spreadsheet (.csv) file.

To sort the column data and export the student grid to a spreadsheet file:

- Click a column head to sort the column data. An arrow displays on the selected sort column. The direction of the arrow indicates whether the data is sorted in ascending or descending order, either alphabetically or numerically.
- B Click Export to CSV to export the student grid to a spreadsheet file.



#### Filtering the Student Status Dashboard

Creating Student Status Dashboard filters is dynamic: When you click a specific graph area, the dashboard automatically creates a filter and updates its data based on that filter.

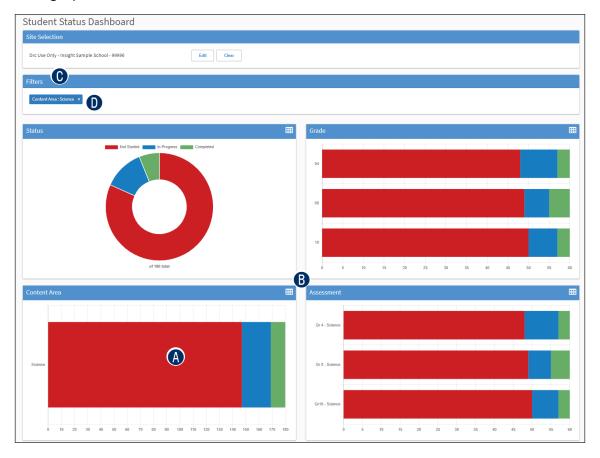
Current filters, if any, display at the top of the dashboard in the Filters section. You can click to remove a filter. Each time you add or remove a filter, the dashboard display is updated based on the active filters.

#### To add a filter:

- A Click a specific graph area.
- B The dashboard automatically creates a filter and updates the data displayed based on that filter.
- The filters selected display in the Filters section of the dashboard.

#### To remove a filter:

- ① Click **X** next to a filter in the Filters section of the dashboard.
- If all filters are closed, the dashboard returns to the default display (all statuses display in all graphs, which are unfiltered.



# **Test Management Menu**

## **Test Setup**

#### INTRODUCTION

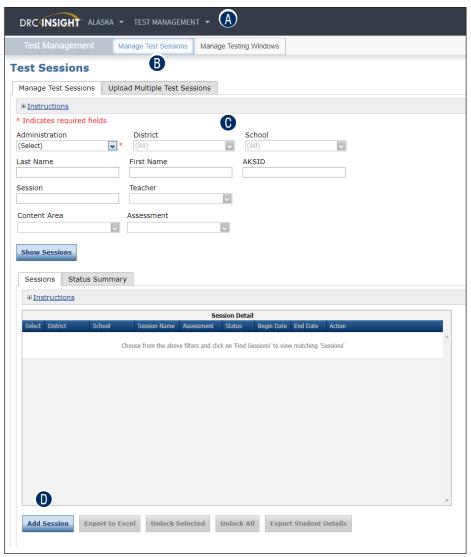
From the Test Management menu, DRC INSIGHT Portal users can search for test sessions and perform the following tasks:

- Create test sessions
- Upload multiple test sessions to the DRC INSIGHT Portal
- Manage test sessions:
  - Editing a Test Session by Adding or Removing Students
  - Deleting a Test Session
  - Exporting Test Sessions
  - Viewing and Exporting Test Session Status Details
  - Printing Test Tickets and Rosters
  - Displaying a Test Session Status Summary
  - Printing the Print on Demand Assessment

#### **CREATING A TEST SESSION**

You can create a new test session and add students to it.

- To create a test session, display the Test Sessions Page:
  - A From the Applications menu, select **Test Management**.
  - **B** Click Manage Test Sessions.
  - Select a district and a school (required to add a test session).
  - ① At the bottom of the Test Sessions page, click **Add Session**.

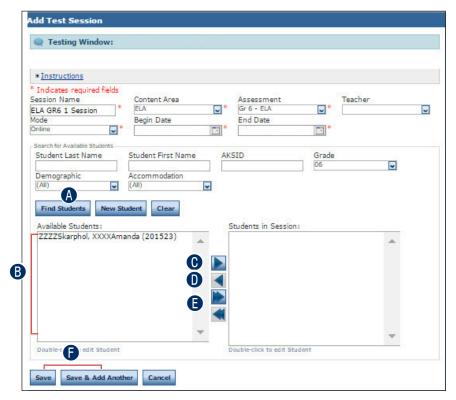


#### **Test Setup**

- 2. On the Add Test Session page, enter the required information (indicated by an asterisk [\*] next to the field).
- **3.** Enter any other student search criteria and:
  - A Click the Find Students button.
  - B Select a student from the Available Students list.
    - To select multiple students in sequence, press the Shift\_key while you select them.
    - To select multiple students that are not in sequence, press the Ctrl\_key while you select them.

Use one of the following icons with the Available Students and Students in Session lists to select one or more students to remove from or add to the test session.

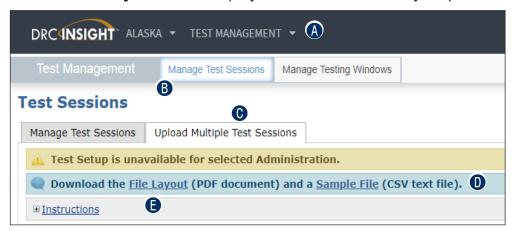
- Use the Add Selected arrow ( ) to add a student or
- Remove Selected ( ) arrow to remove a student.
- Use the Add All and (►) Remove All (
  ( ) arrows to add or remove all students.
- Click Save or Save & Add Another to add another session.



# UPLOADING MULTIPLE TEST SESSIONS TO THE DRC INSIGHT PORTAL

To upload multiple test sessions at once, you can upload a file containing test session and student information to the DRC INSIGHT Portal. The file must be in the comma-separated value (.csv) format and the fields in the file must be in specific columns. After a file is uploaded successfully, you can display or edit the test sessions as needed.

- To upload multiple test sessions:
  - A From the Applications menu, select **Test Management** and
  - B Click Manage Test Sessions.
  - Click the Upload Multiple Test Sessions tab.
  - **1** The **Upload Multiple Test Sessions** tab contains links to both a sample PDF file that contains instructions and a sample .csv file that you can use to create the actual file.
  - Click the File Layout link to display the AKTestSessionLayout.pdf file.



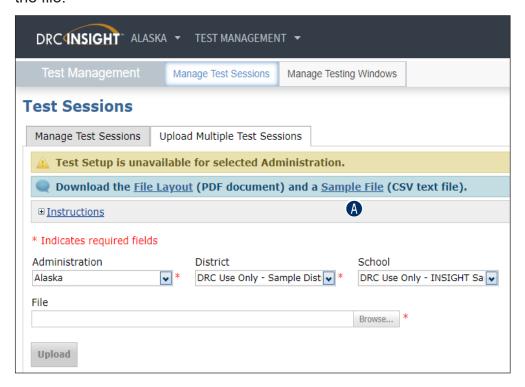
#### **Test Setup**

This file displays the required layout of the .csv file you will upload to DRC with rules, instructions, and examples describing how to create and format the file.



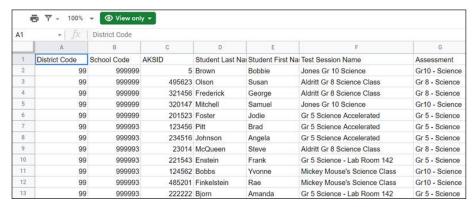
- 2. Display the AKSampleTestSessionFile.csv file:
  - A Click the Sample File link to download or display the AKSampleTestSessionFile.csv file.

**Note:** This file is only a sample of the type of file you will upload to DRC. Depending on the browser you are using, a dialog box may appear, allowing you to open or download the file.



Use the AKSampleTestSessionFile.csv file as a template to create, rename, and save a test session file to upload.

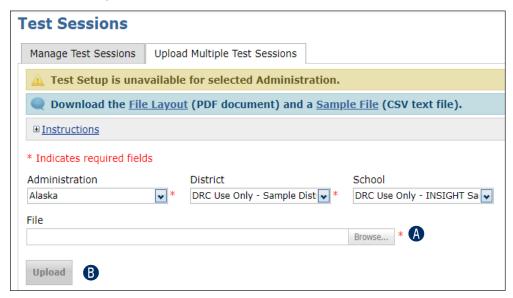
**Note**: Be sure to keep the header column rows in the file you upload.



- **4.** After you have created a test session file:
  - Click Browse to locate it, select the file, and click Open to display it in the File field of the Upload Multiple Test Sessions tab.
  - B Click **Upload**. A message displays indicating the file has been transferred and is being checked for errors.

After the file has been validated, you can review its status. If the file contains errors, you must correct them and repeat Steps 3 and 4.

**Note**: If you upload the same file multiple times, each successful file upload will overwrite the previous version.

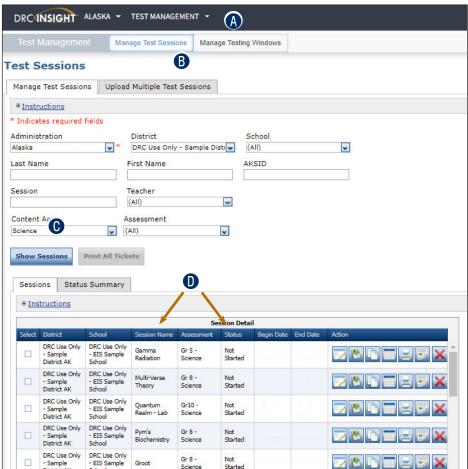


#### THE MANAGE TEST SESSIONS OPTION

From the Test Management menu, you can use the Manage Test Sessions option to display the Test Sessions page and view all of the test sessions for a specific district or school. Using the options on this page you can add students to or remove them from test sessions, delete test sessions, export test session details to a file, print test tickets and rosters, and view or print a summary report of the test sessions displayed.

To display the Test Sessions page, from the **My Applications** menu:

- A Click Test Management.
- **B** Click Manage Test Sessions.
- Enter search criteria for the test sessions for which you want to display the status. Click the Show Sessions button.
- The test sessions that meet your search criteria display on the Sessions tab at the bottom of the page. Use the information in the Session Name and Status columns to determine the status of a particular session.



#### **Test Session Status**

The Status column of the Session Detail portion of the Test Sessions page displays the status of the session—Not Started, In Progress, Completed, or Locked.

<u>Status</u>	Description
Not Started	The test session has not started and no student in the session has started the test.
In Progress	The test session is in progress.
Completed	The test session is finished. All of the students in the session have completed the test. The start time, end time, and length of the test session are also displayed.
Locked	At the end of each day, all sessions with a status of In Progress are automatically locked.

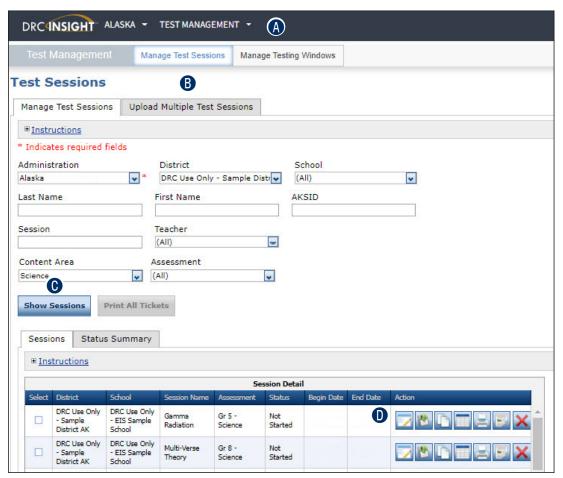
#### **Editing a Test Session by Adding or Removing Students**

You can view existing test sessions to see which students are enrolled in them. You also can edit the sessions to add or remove students.

- To move a student to a different test session, you must remove the student from his or her current session and then add the student to the new session.
- To add a student to a different test session in a different grade, you must remove the student from his or her current session, edit the student to change his or her grade (see <u>"Editing a Student's Information"</u> on page 56), and then add the student to the new session.

To view or edit a test session from the **My Applications** menu:

- A Click Test Management.
- **B** Click Manage Test Sessions.
- Enter your search criteria and click Show Sessions.
- Click the View/Edit icon () in the Action column to display the Edit Test Session window.

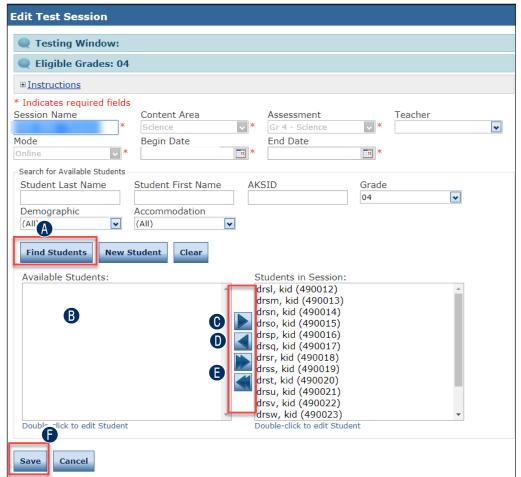


To add or remove one or more students to an existing test session:

- Click Find Students in the Edit Test Session window.
- B Select a student from the Available Students list.
  - To select multiple students in sequence, press the Shift\_key while you select them.
  - To select multiple students that are not in sequence, press the Ctrl\_key while you select them.

Use one of the following icons with the Available Students and Students in Session lists to select one or more students to remove from or add to the test session.

- Use the Add Selected arrow ( ▶ ) to add a student or
- Remove Selected ( ) arrow to remove a student.
- Use the Add All and ( ) Remove All ( ) arrows to add or remove all students.
- Click **Save** to save your changes or **Cancel** to cancel them.

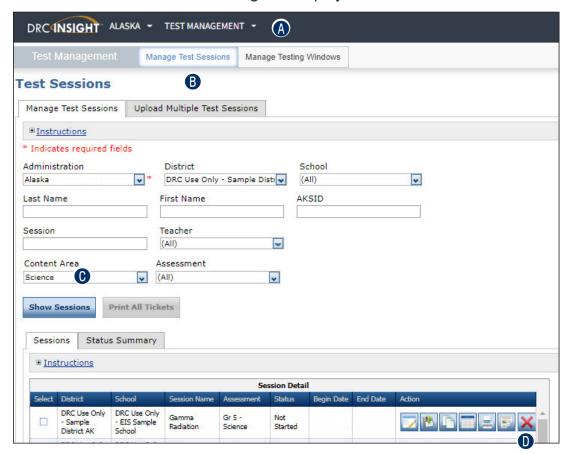


#### **Deleting a Test Session**

You can delete a test session up until the time testing begins. If testing has started, the session cannot be deleted.

To delete a test session, from the **My Applications** menu:

- A Click Test Management.
- **B** Click Manage Test Sessions.
- Enter your search criteria and click Show Sessions.
- Olick the **Delete** icon (X) in the Action column for the test session report you want to remove. The Confirm Delete dialog box displays.



Click **Delete** to delete the test session or **Cancel** to cancel the process.



#### **Exporting Test Sessions**

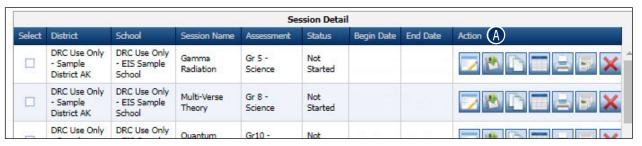
You can export the details of one or more test sessions to a comma-separated value (.csv) file to save, view, edit, or print in a spreadsheet.

To export details for a single test session, from the **Session Detail** window:

A Click the **Export Details** icon ( ) in the Action column for the test session that you want to export.

The test session details are exported to a .csv file that you can save, view, edit, or print.

**Note:** Depending on the browser you are using, a dialog box may appear for you to use to open or download the file.



To export details for specific test sessions:

- Select the test sessions by checking the checkbox for each session in the Select column.
- B Click Export Student Details, or to export all test sessions, click Export Student Details without selecting any test sessions.

The test session details are exported to a .csv file that you can save, view, edit, or print.

**Note:** Depending on the browser you are using, a dialog box may appear for you to use to open or download the file.

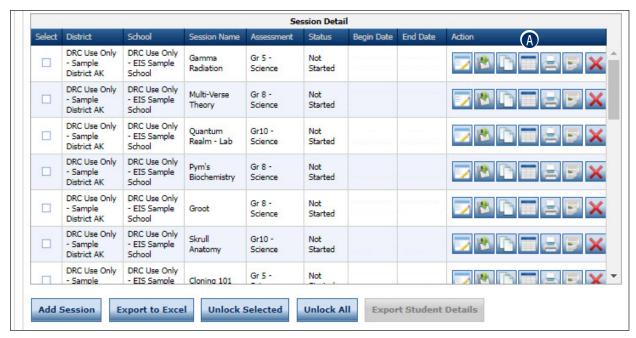


#### **Viewing and Exporting Test Session Status Details**

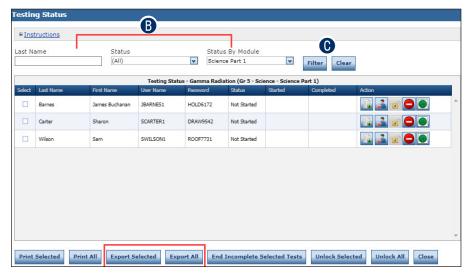
The test session status display provides the following information: each student's test ticket status; the time the student started the test; and the time the student completed the test. You can use this information to verify that all of the students in a session have completed their tests.

To view or export the status of a test session:

A Click the **Edit/Print Ticket Status** icon ( ) from the Session Detail window in the Action column for the test session details you want to view or export. The details for the test session you selected display in the Testing Status window.

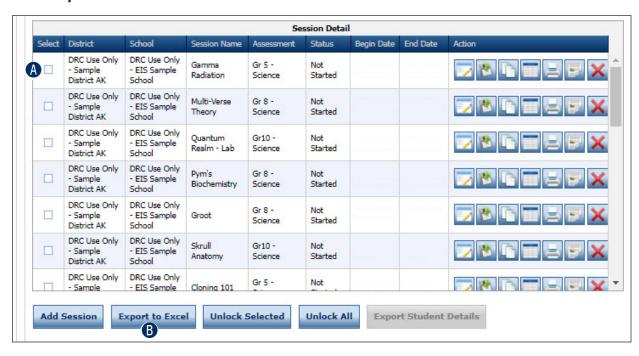


- B You can search for students on the Testing Status window by Last Name, Status, or Status by Module. Enter your search criteria or select from the drop-down menus.
- Click **Filter** to display the results (or **Clear** to clear your selections).



To export one or more test session statuses to a spreadsheet file (.xls) that you can save, view, edit, or print:

- A Check the Select checkbox next to each test session status you want to export.
- B Click Export to Excel.



#### **Printing Test Tickets and Rosters**

You can print test tickets for the students in an online test session. You can print all of the tickets for all of the students in a session, or you can select specific students and print their tickets.

To print all of the test tickets for the students in a test session:

Click the **Print All** icon ( ) in the Action column of the Sessions Detail window for the test session for which you want to print tickets.

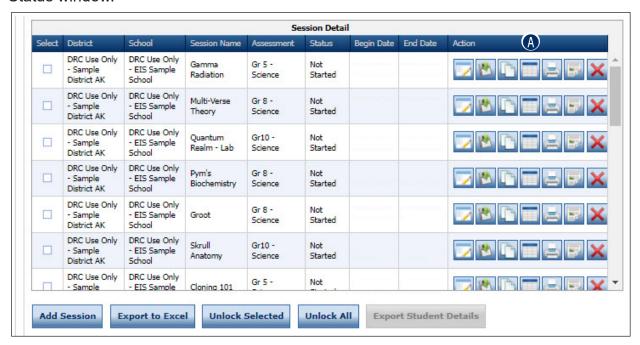


A Portable Document Format (.pdf) version of the student roster and test tickets, that you can view, print, and save, displays for all of the students in the session.

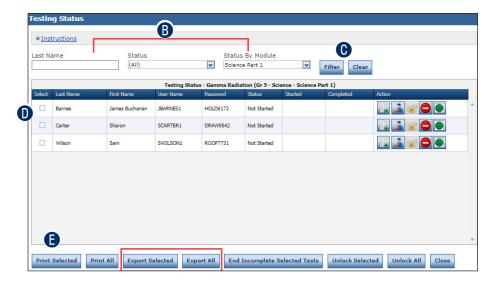


To print selected test tickets for students in a test session:

Click the Edit/Print Ticket Status icon (■) in the Action column for the test session you want to use. The details for the test session you selected display in the Testing Status window.



- B You can filter the student display by Last Name, Status, or Status by Module. Enter your search criteria or select from the drop-down menus.
- Click **Filter** to display the results (or **Clear** to clear your selections).
- Select one or more students by clicking the checkbox next to their name in the Select column.
- Click **Print Selected**. A PDF version of the student roster and test tickets, that you can view, print, and save, displays for the selected students.

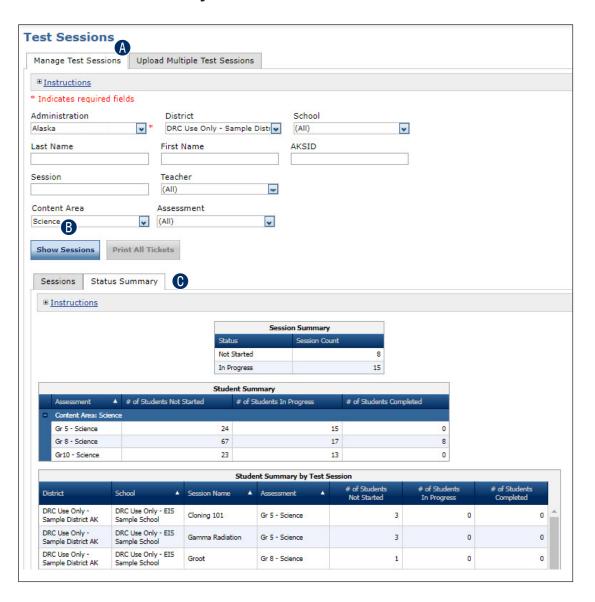


#### **Displaying a Test Session Status Summary**

The Test Session Status Summary provides a summary report of the test sessions you specified when you displayed the Test Sessions window.

To display a Test Session Summary report:

- Click on the Manage Test Sessions tab from the Test Setup menu and select your search criteria.
- Click Show Sessions.
- Click the Status Summary tab.



#### **Printing the Print on Demand Assessment**

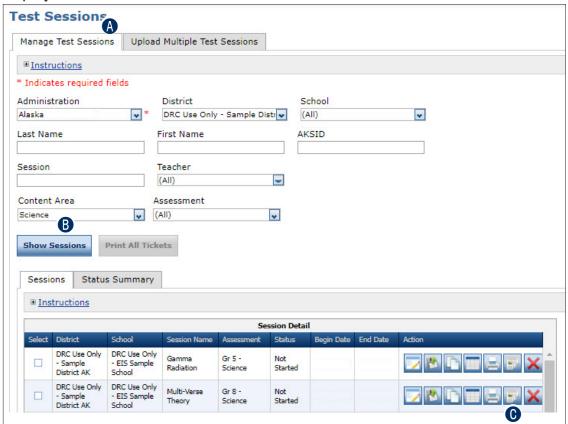
A print on demand (POD) edition is part of the test delivery system. To activate this function, the POD accommodation will need to be assigned for students who require a paper version of the test. The POD accommodation can be updated via the Multiple Student Upload (MSU) or via the accommodations tab in the Portal.

When this accommodation has been assigned, a PDF of the test can be printed. The Portal does not allow Alaska users to print individual items.

Once the student has completed the POD assessment, it will need to be transcribed into the DRC INSIGHT Test Engine.

**Note**: To print an assessment, a DTC or BTC must have the Test Sessions – Print Test/Item Permission.

- Click on the Manage Test Sessions tab from the Test Management menu and select your search criteria.
- Click Show Sessions
- In the Action column, click the **Print Test/Item** ( ) icon. The Print Test/Item window displays.

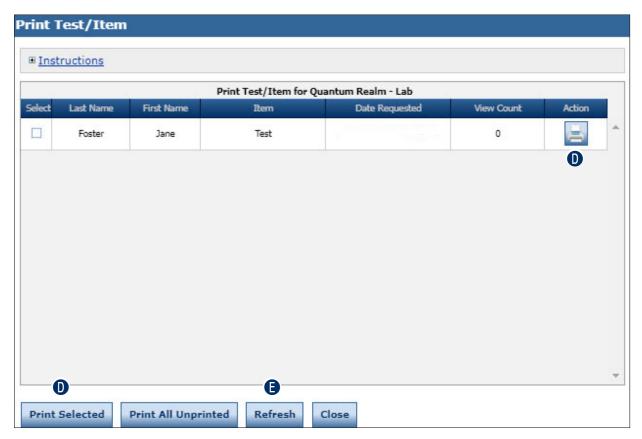


## **Test Setup**

A grid displays showing the print requests for students marked with the appropriate accommodation. You can print all unprinted tests, or print tests for an individual student.

In the Action column, click the **Print Test/Item** ( ) icon. The entire test will print.

To view new requests and update the view countsdisplayed, click **Refresh**.



# Report Delivery Menu

## Reports

### **INTRODUCTION**

From the Report Delivery menu, DRC INSIGHT Portal users can access status reports, and view, download, and print online testing results.

- The Status Reports option allows user to display status reports that track testing activity for a test administration in a particular district and school.
- The View Reports option allows user to view, download, or print both district-level and school-level reports.

#### STATUS REPORTS

DRC INSIGHT Portal users can use status reports to track testing activity for a test administration in a particular district and school. During testing, these reports are updated daily at the end of each testing day.

Note: The Cumulative Student Status Report is updated in real time.

To view a status report:

- Open the My Applications menu bar and click Report Delivery.
- B Select Status Reports from the Report Delivery menu.



**(** Click the **Action** icon (**(** ) next to the report you want to display.



#### **VIEW REPORTS**

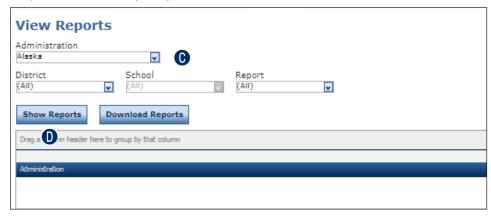
DRC INSIGHT Portal users can view, download, or print reports at the district level and the school level.

Note: The DRC INSIGHT Portal only keeps reports of the previous three years.

- 1. Open the **My Applications** menu and:
  - A Click Report Delivery, and
  - B Click View Reports from the Report Delivery menu to display the View Reports page.



- 6 Specify an administration, district, school, and report from the drop-down menus.
- Click Show Reports to view, save, or print results for the students selected, or Download Reports to download reports in Portable Document Format (.pdf) or Comma Separated Value (.csv) format.



# **Notes**

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