

Workstation Components

This PrimeroEdge guide provides components needed to support PrimeroEdge website features. *This document does not include components to support the Point of Sales workstation requirements.* You may need to contact your IT resources for appropriate permissions and guidance.

Windows Users Pre-Requisites

- IE8 +
- Windows XP OS requires Net 3.5
- Student Eligibility Letters, Reports and Scanning Applications require Windows / IE8 +
- Menu Planning and Production requires IE8 +

PrimeroEdge Access Information

- URL: <https://schoollunch.education.alaska.gov/Production>
- Username - log in to PrimeroEdge with your CNPWeb User Name from October 2013
- Password – will be provided during Online Training
- Upon initial login, you will be prompted to change your Password

Setting Browser Compatibility View

- <https://dl.dropboxusercontent.com/u/38642621/Manuals/Browser%20Compatibility.pdf>
(also available on PrimeroEdge Dashboard)
- How to confirm if Compatibility View Settings are set properly for access to PrimeroEdge

Once you've logged in, please install the following:

Trusted Sites & SQL Print Control

- <https://dl.dropboxusercontent.com/u/38642621/Manuals/Letter%20Viewer.pdf>
(also available on PrimeroEdge Dashboard)
- How to Install SQL Print Control to load/view Reports and Letters in PrimeroEdge
- How to Add PrimeroEdge to Trusted Sites

Install Fonts

- <https://dl.dropboxusercontent.com/u/38642621/Installers/PrimeroFontInstall.exe>
(also available on PrimeroEdge Dashboard)
- How to Install Fonts to support rights to ensure intended font display

Create a Desktop Shortcut

- Click and drag the PrimeroEdge icon that is located immediately before the URL in the address bar to the Desktop

Should you have additional installation questions, please contact support@primeroedge.com.